

Topic: Enterprise Excellence - Baldrige and Beyond

Dominick Carra, Director, Quality Engineering and System

Speaker: Assurance

Questions on Meeting	1	2	<u>RATING</u>	4	5	Total individual response	Average	%of respondents rating >=3
	(strongly disagree)		3		(strongly agree)			
1. The topic is relevant to my job responsibilities.	1	3	3	5	6	18	3.67	77.78%
2. The topic is relevant to my professional development.		2	3	5	9	19	4.11	89.47%
3. The presenter demonstrated thorough knowledge of the subject.			3	8	8	19	4.26	100.00%
4. The presentation was clear, interesting and informative.		2	1	10	6	19	4.05	89.47%
5. The handout was beneficial.	N/A					0		
6. I expect to use the information in the future.	1	2	3	10	3	19	3.63	84.21%
7. Overall, the presentation met my expectations.	1	1	3	10	4	19	3.79	89.47%
8. The meeting provided good opportunities for networking.			6	7	3	16	3.81	100.00%
My main reason for attending the meeting was:	Presentation	Networking	Other					
	10	5	3 - 2 recertification; 1 - speaker					
Questions on Meeting Logistics	1	2	<u>RATING</u>	4	5	Total individual response	Average	%of respondents rating >=3
(strongly disagree)		3		(strongly agree)				
1. Adequate advance notice was provided for this meeting.			3	7	9	19	4.32	100.00%
2. I felt welcome.			2	9	8	19	4.32	100.00%
3. The atmosphere was appropriate (e.g. temperature, lighting, ability to hear speaker, noise level).		2		10	7	19	4.05	89.47%
4. The food was satisfactory.	1		9	6	2	18	3.44	94.44%
Overall Question	1	2	<u>RATING</u>	4	5	Total individual responses	Average	%of respondents rating >=3
(strongly disagree)		3		(strongly agree)				
1. All things considered (including networking opportunities), my time tonight was well spent.			3	15	1	19	3.89	100.00%

2. The cost of this meeting was appropriate for the value received.		1	5	11	1	18	3.67	94.44%
	<u>Yes</u>	<u>No</u>						
1. Do you plan to attend another meeting?	17							
2. Would you recommend our meetings to a colleague?	16	1	Not relevant to other colleagues					
	<u>Mail</u>	<u>Email</u>	<u>Newspaper</u>	<u>Manager/Co-Worker</u>	<u>Princeton ASQ Website</u>			
3. How did you learn about the meeting (Please circle all that apply)?		13		1	5			

Comments

1. Slides too dense with information, test/graphics too small to read for presentation to a large room. Made talk difficult to follow in some sections.
2. Similarity of ARDEC focus on quality improvement activities to my workplace. Also, actions that seem novel or interesting may be applicable to my workplace.
3. Many slides too busy. Lots of acronyms. Presenter read from pages quite a lot.
4. Speaker was well versed with this topic. Place the projector a little back so that slides are larger and the text is visible.
5. Food was terrible, not healthy, poor taste.
6. Too much traffic/noise (radio) from kitchen and cleaning up during presentation - very disruptive. Speaker was a little soft spoken.
7. This location is good for me. It's pleasant, the room was quiet, and it's not far for me to travel.
8. Talk went too long!
9. The video was good, a useful introduction to ARDEC. It reminded me of the video from "Iron Man". The speaker kept the audience's attention. Service and removal of drinks/dishes was noisy and distracting.
10. Need copy of the PowerPoint slides (Too many, too complicated, too small to read)

Suggested Future Topics

1. Plant visits and tours.
2. Six sigma
3. I always enjoy factory tours where I can see real-life applications of quality principles and techniques.