

3/11/2009

Topic: Root Cause Analysis; When is the Worker at Fault?

Judy Malsbury, QA Manager, Princeton Plasma Physics

Speaker: Laboratory

Questions on Meeting	1 (strongly disagree)	2	<u>RATING</u> 3	4	5 (strongly agree)	Total individual responses	Average	% of respondents rating >=3
1. The topic is relevant to my job responsibilities.			6	11	18	35	4.34	100.00%
2. The topic is relevant to my professional development.			2	10	23	35	4.60	100.00%
3. The presenter demonstrated thorough knowledge of the subject.		1	2	11	21	35	4.49	97.14%
4. The presentation was clear, interesting and informative.			2	18	15	35	4.37	100.00%
5. The handout was beneficial.			3	14	18	35	4.43	100.00%
6. I expect to use the information in the future.		1	3	18	13	35	4.23	97.14%
7. Overall, the presentation met my expectations.		1	4	13	17	35	4.31	97.14%
8. The meeting provided good opportunities for networking.		1	3	18	11	33	4.18	96.97%
My main reason for attending the meeting was:	Presentation	Networking	Other					
	24	5	7 - certification					
Questions on Meeting Logistics	1 (strongly disagree)	2	<u>RATING</u> 3	4	5 (strongly agree)	Total individual responses	Average	% of respondents rating >=3
1. Adequate advance notice was provided for this meeting.		1		9	24	34	4.65	97.06%
2. I felt welcome.			2	11	22	35	4.57	100.00%
3. The atmosphere was appropriate (e.g. temperature, lighting, ability to hear speaker, noise level).			3	10	22	35	4.54	100.00%
4. The food was satisfactory.			2	9	24	35	4.63	100.00%
Overall Question	1 (strongly disagree)	2	<u>RATING</u> 3	4	5 (strongly agree)	Total individual responses	Average	% of respondents rating >=3
1. All things considered (including networking opportunities), my time tonight was well spent.			1	15	19	35	4.51	100.00%

2. The cost of this meeting was appropriate for the value received.		0	2	13	20	35	4.51	100.00%
1. Do you plan to attend another meeting?	<u>Yes</u>	<u>No</u>						
	33							
2. Would you recommend our meetings to a colleague?	32							
3. How did you learn about the meeting (Please circle all that apply)?	<u>Mail</u>	<u>Email</u>	<u>Newspaper</u>	<u>Manager/Co-Worker</u>	<u>Princeton ASQ Website</u>			
		25		3	8			

Comments

Nice people, good networking

Difficult to hear audience questions/comments.

It was good to see other perspective. Improvements would be to hear some other speakers on same topic & have practical examples. Learn about training individuals in evaluating root causes. Presenters must tell people (& meeting coordinators) not to talk amongst themselves during the Q&A session afterwards.

more content

Good topic for dinner conversation! Very enforcing.

Presentation was good. Meeting was well-organized

Suggested Future Topics

Quality and Regulatory topics in medical device pharmaceutical industries.